

From CEO's Desk



Flying is the second greatest thrill known to man.... Landing is the first!

And of course, safe landing is the greatest ever thrill. And we at Indamer know how to make your flying easier, better and very importantly, SAFE.

We are committed to providing our customers with specialty aviation solutions whenever and wherever they are required. Our engineers, technicians and administrators operate with precision and pride and take care of the biggest

challenges of your aircraft.

The edge of imagination, backed up by a steely vision, ardent professionalism, and the relentless drive for perfection is where we want our corporate culture placed today. With this aim for perfection in our work, I feel pride in sharing with you the latest additions in our maintenance fleet. The two biggest machines to grace the Indian skies in the Fixed and Rotary wing are being maintained by us, the Lineage 1000 and Sikorsky 76 C++

I am extremely thrilled to share with you that your company has added 6 Fixed Wing and 2 Rotary Wing aircraft in our maintenance portfolio. With our latest base coming up in Amritsar, we are ready to provide you services across 14 locations in India.

'The Fliers', Indamer lounge at Juhu Airport, Mumbai has also been inaugurated for your convenience and comfort.

It is a fulfilling experience to see the number of customers flourishing and growing multi-fold day-by-day. Over the years, we have supported our clients and built a strong relationship by serving them in every sphere of their operation, at every location we exist, and we promise to continue the same.

Whether you are a customer, an employee or an aviation enthusiast, I invite you to learn more about our company and the various services we provide.

Feel free to contact me for suggestions, queries or concerns at ceo@indamer.com

Rajeev Gupta
Chief Executive Officer

FEATURE STORY



Indamer's New Base in North India

Amritsar is the 14th base for Indamer in India.

With a growth rate of 46% over the last 36 months and 46 aircraft joining the 143 already present in India, the Indian Business Aviation market is on an expansion sphere. Along with the major metros, the tier II and tier III cities are also becoming the major contributors in this growth.

With Business houses expanding their area of work, the need for faster and convenient connectivity becomes vital. Amritsar, Ludhiana, Chandigarh being some of the most promising business hubs, are now making a strong presence felt in the Business Aviation Industry.

Indamer, thus ventures into Amritsar and now makes its presence felt at 14 (fourteen) locations in India. It now covers the entire north India with bases at Delhi, Lucknow, Jaipur and Amritsar.

Indamer is presently providing line maintenance at Amritsar base with major maintenance being carried out at Delhi. Starting with a Beech craft C90GTi, Indamer is keen to maintain various turboprops, jets and rotary wing aircraft at the Amritsar base.

For any queries for Amritsar base please contact sales@indamer.com



FEATURE AIRCRAFT



Embraer Lineage 1000

The Embraer Lineage 1000, Business jet, is a variant of the Embraer 190 regional jet airliner, launched as a private jet in 2006. Manufactured by the Brazilian aerospace firm Embraer, the Lineage is advertised as an "ultra-large" business jet with comfortable seating for 19.

The aircraft which is Type Certified (TC) by the DGCA, India, easily connects the main hubs of Mumbai and New Delhi, in India, with the major ports of China (Shanghai and Beijing) and UAE (Dubai) – two of the country's largest trade partners in the region. The aircraft can also connect Mumbai and New Delhi to major cities in Europe, including Berlin, Rome, Zurich and Munich.

The first Lineage 1000 is getting delivered in India to Air One Aviation and will be based out of Lucknow, an Indamer line station up to Level 1. Air One Aviation, though a fairly new company, is headed by one of the experienced personal in Aviation Industry, Mr. Alok Sharma. Indamer will stand closely with Mr. Sharma to induct this jet into the India Business Aviation sector.

Indamer is the authorized Service Centre for Embraer Lineage series in India and is well equipped to maintain the aircraft.

- Indamer provides base support at Delhi & Mumbai locations and line maintenance at 12 other locations across India.
- Indamer has trained engineers on the Lineage aircraft, these include A&C and Avionics engineers, who are trained and endorsed on various other aircraft.
- Indamer is well equipped with the required inventory, spares and GSE to carry out various levels of check on the aircraft. We are also well equipped with part logistics to support warranties through Flyembraer.com
- Indamer being the ASC for Embraer is on the mailing list of the OEM for updated literature, SB's and other related requirements.
For inquires please contact - sales@indamer.com

FEATURE LOCATION

Feature Location - Juhu, Mumbai

With the helicopter movement moving to Juhu Civil Aerodrome in Mumbai, the Juhu Airport has become one of the most important airports for helicopter operations in India.

Indamer hangar facility at the Juhu airport provides base and line maintenance to various rotary wing aircraft. Indamer maintains and have licensed engineers and skilled technicians for the various Helicopter Series viz Bell, Robinson, Agusta, Eurocopter and Sikorsky.



The DGCA approvals for the Juhu base are-

- Bell 407-Line and Base maintenance up to 1200 hours/24 months inspection.
 - Robinson R44-Line and Base maintenance up to 100 hours/ 12 months inspection
- Indamer Juhu base also has the facility of a Luxurious posh lounge 'The Fliers'. The state-of-art lounge can be used by our customer's customers and the operating crew. Various shops at the Juhu Indamer base are NDT facility, Propeller Shop, Radio Shop, Instrument Shop, Battery Shop and Hydraulic Shop. Thus the Juhu base of Indamer acts as the one stop shop for your helicopter needs. All the requirements are provided under one roof;
- Maintenance and Hangarage
 - Infrastructure, Transportation & Operations Management
 - The Fliers, Lounge

For inquires and maintenance details, please contact avinashb@indamer.com and to use the services at The Fliers, please contact thefliers@indamer.com

UPDATES

Training

Indamer goal is to become world's premier MRO Company by remaining grounded in values and moving ahead with innovative ideas, strategies and technologies. Our team is focused on achieving this goal by constantly enhancing the professional skills and quality of services. Our team is the most valuable asset and the foundation of our progress. We value each of our team member's contribution and strive to provide them with an opportunity to grow and succeed.

- Global Express training was in the month of February
- Hawker 4000 avionics training in March
- Challenger 604 & 605 A&C and Avionics training in the month of April
- In house training on Hawker Series of aircraft, namely Hawker 750, Hawker 800, Hawker850 & Hawker 900 was attended by our engineers in the month of June
- Gulfstream G200 training in May
- Beechcraft 1900D avionics training in the month of May
- Lineage 1000 training in June

For more details on all the aircraft we maintain, please contact yogendrak@indamer.com

Aircraft

Latest to be added in the Indamer Maintenance fleet are

 Sikorsky S76 C++ of Government of Maharashtra	 Cessna CJ2 525A of Indian Metals and Ferro Alloys (IMFA Group)	 Beech craft C90GTi of SEL Aviation (SEL Industries)	 Beech craft 1900 D of Religare Aviation
 Bell 407 of Reliance Transport and Travel	 Cessna Citation 560 of Air One Aviation	 Cessna Citation CJ2 OF Turbo Aviation	 Lineage 1000 of Air One Aviation

Human Resource

Dushyant Kumar Nayak, Maintenance Manager-Helicopter, Pune

Dushyant has spent last 20 years in the Aviation Industry as the Maintenance Engineer for the Rotary wing aircraft. He is endorsed on Bell 206 (L4), Bell 407, Bell 427 and Agusta 109 under category A & C. His industry knowledge and understanding of the machine surely makes him a great asset to the organization.

R. Sai Krishna, AME, Delhi

Sai Krishna brings with him his expertise on the Embraer series of aircraft, namely the ERJ-170/190 aircraft. He has spent nearly 8 years in the Aviation Industry and has joined Indamer as an Aircraft Maintenance Engineer for Embraer Lineage 1000 aircraft. We welcome him onboard at Indamer.

Gaurav Kumar, AME, Delhi

With his 6 years of experience in the Aircraft Maintenance, Gaurav now joins Indamer as an Aircraft Maintenance Engineer for Embraer's Lineage 1000 aircraft. He has worked in MRO organizations like Wings Aviation, Star Aviation Pvt Ltd and Taneja Aerospace and Aviation. We wish him good luck and welcome him.

Sumit Mozika, AME, Mumbai

Sumit has endorsements on Bell 407, Bell 206 Series and Sikorsky S76C range of Helicopters under avionics category. He has more than 6 years of experience on these aircraft. We wish him all the good luck.

H.M. Phull, QM-CAMO, Mumbai

With a total of 56 years of Aviation Experience, Mr. Phull has worked in various organizations. He retired as the Dy. Director of Airworthiness at DGCA, worked at the Indian Airforce and Aviation Research Centre and Air Works India Engg. Pvt. Ltd. His industry knowledge and understanding of the maintenance and quality control aspect of the aircraft makes him highly regarded by his colleagues and industry. He joins Indamer as the Quality Manager- CAMO. We are delighted to have him and wish him all the luck.

EVENTS

Customer Get-togethers at Delhi and Mumbai

We know your aircraft...Now lets know each other!

To know our customers better and to thank them for their support throughout these years, Indamer took the first initiative through its Customer meets.

Indamer organized a Customer Meet in Delhi on the 25th March at the Delhi Flying Club & in Mumbai on the 17th June at The Renaissance Club. The event was attended by the major players from Business Aviation and representatives from OEM's.





'The Fliers' Inauguration

The Fliers at Indamer is one more step towards serving you better. The lounge is all about luxury, comfort and convenience. It has been designed to take care of all your needs while you are about to fly or return from your flying. It has been designed to make your business more efficient.

The Fliers was inaugurated on the 12th of July, 2011. The lounge is open, against invitation, for Indamer's rotary wing customers. Other Rotary wing operators too can utilize the service against a small cost.

For more information and queries, please contact thefliers@indamer.com



TESTIMONIAL

Mr. B. B Kulkarni, Aviation Head,
Hindustan Construction Company Limited.

Mr. Kulkarni is one of the seasoned professional that the Business Aviation Industry in India has today. He has been associated with this Industry since last 27 years. Presently he heads the Aviation wing at HCC. Here are excerpts from his views on the Indian Aviation Industry, the MRO's in India and Indamer.



I am satisfied with the engineers who look after my aircraft and I do feel that my aircraft are in the best hands and are well taken care of.

Indamer's AME's are dedicated and assume the ownership of the aircraft, this leaves the owners at peace and comfort. However he feels that other functions at Indamer do need to put in more efforts to come to the standards set by the field engineers to ensure hassle free service to the customers.

'I have been associated with the Business Aviation Industry from last 27 years and I see the future very promising for this Industry, which also includes the General Aviation MRO's. The General Aviation industry shall grow and the current fleet is expected to double in the next four years. Most of the additions shall be the modern mid-size, long range jets'.

He sees the future of the Business Aviation MRO's in India also very bright, provided the existing MRO's expand their area of operations beyond line maintenance to include heavy maintenance, refurbishment and upgrade themselves which requires investments in tooling and skill enhancements.

Talking about Indamer he says 'I have been associated with Indamer for last 27 years and I have found the services generally satisfactory.

He also added that with the infrastructure that Indamer has created and with more investments on tooling and manpower Indamer can carry out maximum maintenance work in-house.

He was upbeat about the Indamer Newsletter and wants to see information on new additions in the maintenance fleet, major tasks carried out, trainings and skills up gradation of the engineers.

Talking about how he would rate Indamer, he says 'We are always delighted with the response and efforts of Indamer's field engineers. Indamer is one of the very few MRO's where the customer can completely bank upon them for hassle free maintenance of the aircraft'.



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